

“ PPP ”

People for Proper Policing in North Wales

‘If it’s not an emergency but you want **to speak to the Police call 101**’

From this week (20th April 2009) people living in Wales can report all non emergencies to Wales Police by dialling 101. **The calls will be answered by dedicated call handlers working in the same force area as the calls are made.**

This means that Wales is the first nation to have just two contact numbers for the Police, 999 in an emergency and 101 when it isn’t urgent.

101 does not replace 999, but can be used to report things **that do not require an emergency response from the Police.**

You can call 101 to report instances of anti social behaviour, noisy neighbours or loud parties taking place in your street as well as reporting menacing driving behaviour (when it is safe and legal to use a mobile phone).

“The aim of 101 is to provide a single number that people living in Wales can use to report low level annoyances and anti social behaviour,” said Assistant Chief Constable Nick Croft. of SWPF